



MUHAMMAD ALI HAIDAR



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Age: 30 years
Visa: Employment
D.License: UAE LMV Driving License

Objective:

To serve in progressive organization offering job satisfaction & challenging working environment with vast opportunities for career development based purely upon achievement & results.

Summary:

10 years experience in client and server side support skills on network and workstations. Administrative experience in Windows 8, 7, XP/Vista and Server 2000/2003, 2008 Configured and managed DHCP, DNS, Active-directory, Firewalls, VPN, File and Print Server.

Professional Experience:

Jan 2015 – Present

Green World Technologies FZE, DSO, Dubai, UAE.

Manager

Working as Manager to establish new IT Solution Company

September 2008 – December 2014

Emirates Industrial Laboratory, Dubai, UAE.

Computer Engineer

(Inside Dry Docks World)

Worked for multinational oil and gas industry in IT Department to provide best IT Support for Base and Offshore Computers Remotely

- Supervised the support of 300 users running Windows XP, Vista & 7
- Installation of Software, Hardware, Drivers and Operating Systems
- Up-to-date Operating systems and running all applications
- Troubleshoot the problem and addressing multiple calls at same time
- Maintenance and Configuration of Network Printers & Scanners
- Providing IT Support on site, on call and remotely to end users
- Coordinate with IT Suppliers for new requirements and warranty claim
- Raise Purchase Request for IT Purchasing and Suggest best one
- Documentation of all IT infrastructure, Inventory & Networking

Dec 2006 – August 2008

Sahara For Life Trust, Lahore.

Network Administrator

Served for registered trust NGO as department head of MIS and Network Administrator

- Raid Implemented and Server 2003 Installation on HP-DL380-G4 Server
- Established Windows 2003 domain based network of more than 300 nodes
- Designed a Database Server to manage computerized hospital management system
- Designed a Net-Server for Control Bandwidth, Internet monitoring & apply restrictions
- Configured Server with DNS, ADS, DHCP, MX and Security implementations
- Remotely Support to all users & performance monitoring using different tools

- Designed CCTV Server and control over 16 Cameras working in Hospital
- Installed CISCO Switches and HP Servers
- Installed and Configured Telephone-Exchange System Software.

July 2005 – March 2006

Digital Office Systems, Lahore.

System Support Engineer

Visited to Client's premises and system support on call

- Installed and updated antivirus on server and client computers
- Maintenance of user accounts, profiles and security policies in ADS
- Installation and configuration of print server
- Monitor the Performance of Operating Systems, Applications, Hardware, and Drivers of all Desktop, Server Machines, and Notebooks
- Given Consultancy in ABB, Avari, Khawaja elect, EMCO, Friend Sons, ICC Tex, Schneider elect, Caritas, Bishop House, JDW & Shahtaj Shugar Mills, UBL, ACBL & ABN Ambro Banks and WARID Tel with personal tool kit

Nov 2003 – June 2005

Info Systems, Lahore.

Hardware Engineer

- Created a Domain based network of 15 computers using STP cable & switch
- Installation, Troubleshooting of Branded Desktop Machines
- Maintenance System Performance, installation all kind of OS and Drivers
- Cabling, Composing, Printing, Designing and Scanning for the clients

Academic Qualification:

M.B.A (Two Semesters only) **2007**
Minhaj University, Lahore

B.A **2005**
University of the Punjab, Lahore

BCS- IT **2003**
Bachelor of Information Technology
NK-FACT, IT Center Lahore
of Allama Iqbal Open University, Islamabad

Professional Courses\Trainings:

- **MCITP** (In Process from EZ Learners Dubai)
- **CCNA** (In Process from EZ Learners Dubai)
- **MCTS** (Microsoft Certified Technology Specialist 70-680)
- **MCSE -Comptia A+** (Prepared)
- **HP/Dell** Servers Installation Training
- **DHE** (Diploma in Hardware Engineering)
- **DSE** (Diploma in Software Engineering)
- **NET-Technology** Certificate in Internet

Skills:

- Good Communication System Adoptability
- Best Troubleshooter Expert in Anti Virus Tasks

- E-marketing Typing 50 (wpm)
- HR Management Obsessed with interpersonal skills

Other Expertise:

Graphics /Web Design

- Website Design HTML, DHTML, CSS
- Macromedia Dream weaver Adobe Photoshop
- MS Office with FrontPage In page Urdu/Arabic

Language

- English Fluent (Read/Write/Speak)
- Arabic Begineer (Read/Write/Speak)
- Urdu/Hindi Fluent (Read/Write/Speak)

Hobby

- Research work on New Technologies and solutions
- Study books